

TENETS

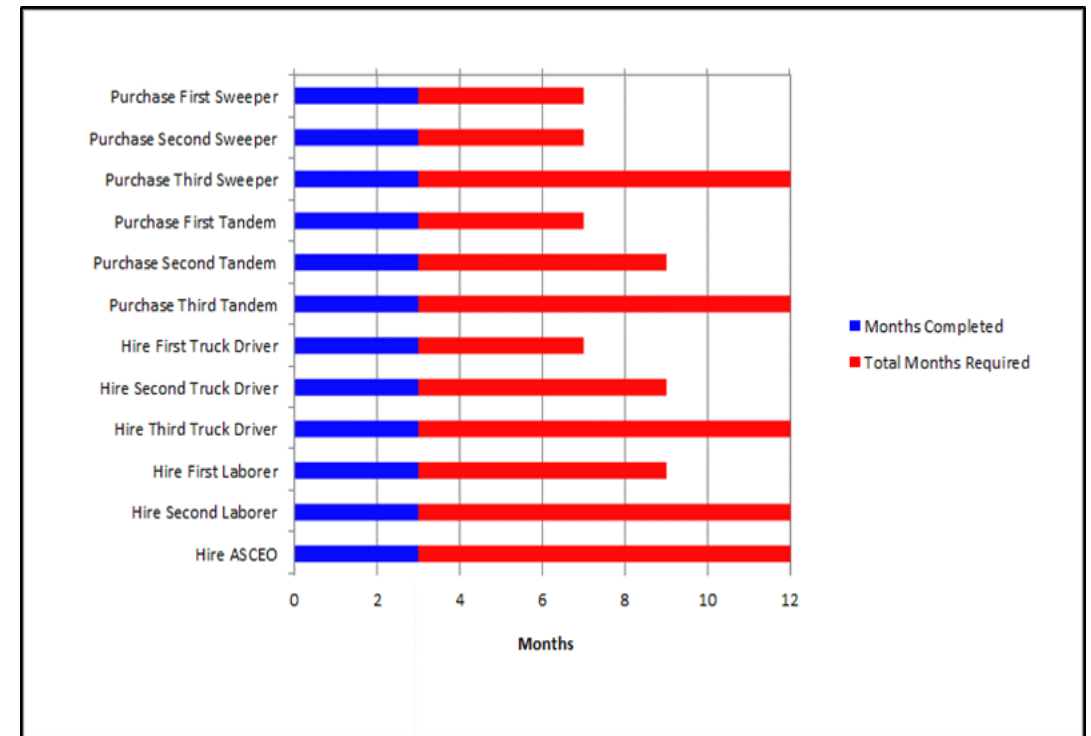
Accurate & timely intelligence shared by all

Effective tactics and strategies

Rapid deployment of resources

Relentless follow-up and assessment

Street Sweeper Daily Tracking (June 2016)			
	Days Swept	Average Miles Swept/Day	Total Miles S
Street Sweeper #02550	9	8.6	77.7
Street Sweeper #02551	17	9.7	165.1
Street Sweeper #02552	15	10.9	163.9
Street Sweeper #02553	20	17.6	351.7
Grand Total	61	46.9	758.4
Street Sweeper Daily Tracking (July 2016)			
	Days Swept	Average Miles Swept/Day	Total Miles S
Street Sweeper #02550	1	3.6	3.6
Street Sweeper #02551	19	10.7	203.1
Street Sweeper #02552	8	11.5	92.1
Street Sweeper #02553	9	12.5	112.9
Grand Total	37	38.3	411.7
Street Sweeper Daily Tracking (August 2016)			
	Days Swept	Average Miles Swept/Day	Total Miles S
Street Sweeper #02550	10	7.4	74
Street Sweeper #02551	7	7.5	52.6
Street Sweeper #02552	14	10.7	150.2
Street Sweeper #02553	12	15.0	179.4
Grand Total	43	40.6	456.2



Street Sweeping & Cleaning

Safer Streets

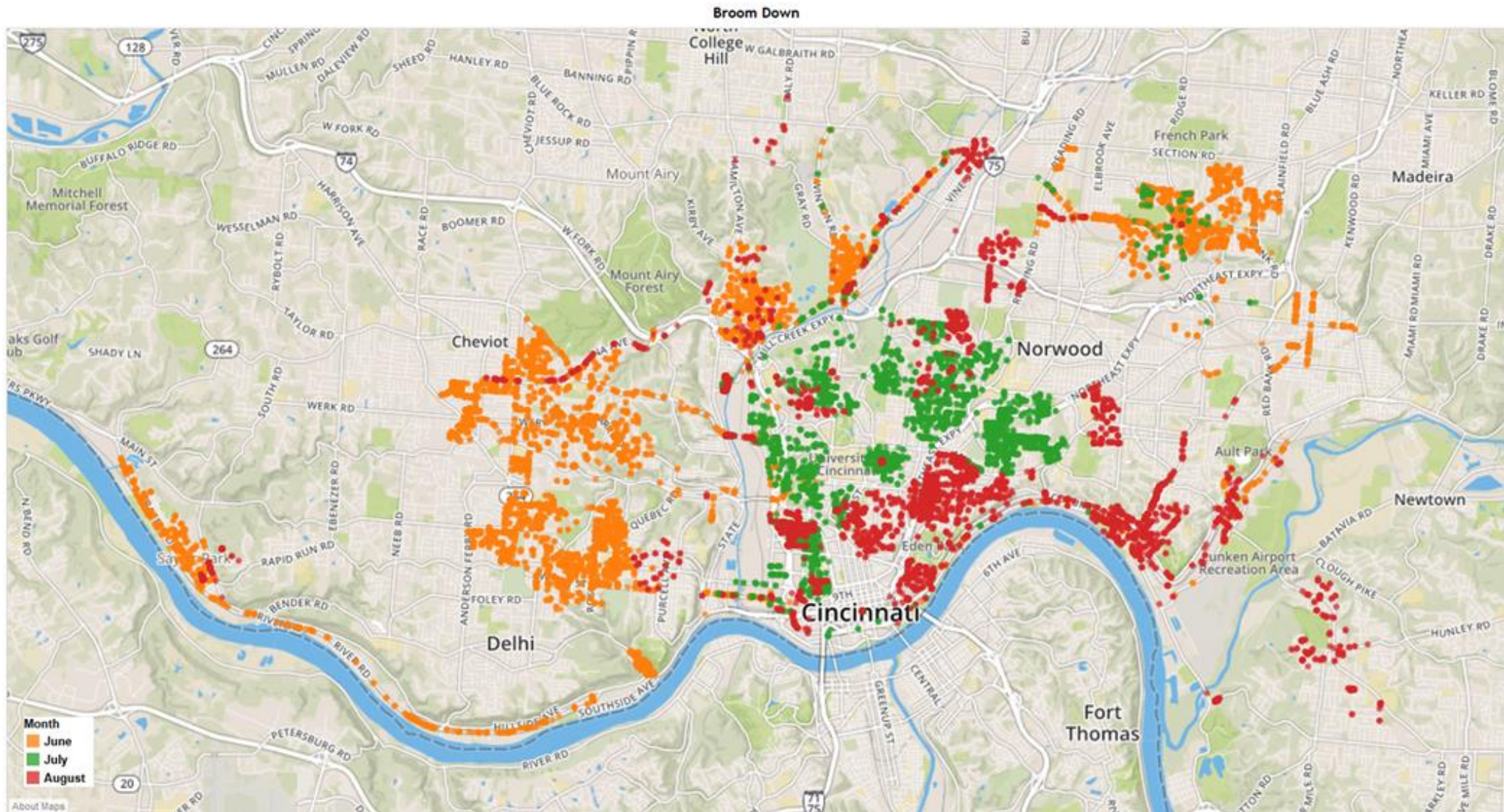
Growing Economy

Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

DPSSStat



Street Sweeping & Cleaning

Safer Streets

Growing Economy

Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

*DPSS*Stat

Identified Gateway/Right of Way Sites by Category & Maintenance Schedule

Identified Sites Citywide	
Site Categories	Total
Landscape "Plus"	45
Landscape	33
Gateway	31
Streetscape/ Landscape	7
Parks	6
Water Service	4
Streetscape	4
CitiRama	4
Bike	3
Other	2
Bridge	1
Public Art	1
Signage	1
Monument	1
Grand Total	143

Contract Type	Total
Regular Maintenance Schedule	106
Landscapes	33
Gateway	27
Landscapes "Plus" (multiple)	18
Streetscape/ Landscape	7
Streetscape	4
CitiRama	4
Water Service	4
Parks	3
Bike	3
Signage	1
Public Art	1
Monument	1
Orphans (no current maintenance)	24
Landscapes "Plus" (multiple)	24
One Time Involvement (no current maintenance)	13
Gateway	4
Parks	3
Landscapes "Plus" (multiple)	3
Other	2
Bridge	1
Grand Total	143

Greenspace and Neighborhood Cleaning

Safer Streets

Growing Economy

Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment



DPSSStat

Identified Gateway Sites Citywide	
Entities Responsible for Maintenance	Total
None: no maintenance	25
Private	20
Unknown	19
City of Cincinnati	10
Private Individuals	9
Community Councils	8
Civic Associations	7
Neighborhood Associations	6
Urban Redevelopment Corporations	5
Homeowner Associations	5
Business Associations	4
Improvement Associations	3
ArtWorks	3
Area Councils	3
Neighborhood Councils	2
P&G / Smale Trust	2
Kleingers & Association by Xavier	1
Towne Properties	1
Greater Cincinnati Visitors Bureau	1
OTR Foundation and Verdin	1
University of Cincinnati	1
Uptown Transportation Authority	1
Childrens Hospital	1
East Walnut Hills Assembly	1
Xavier	1
Duke Energy Convention Center	1
SORTA	1
McMicken Health Collaborative	1
Grand Total	143

Identified Gateway/Right of Way Sites By Entity & Maintenance Contract

Contract Type	Total
Unknown	93
RSP	19
MA	13
MA - Informal	6
MA RSP	5
GCWW Permit Private Owner	4
Development agreement	1
MOU - 06/19/2008	1
Permit	1
Grand Total	143

Greenspace and Neighborhood Cleaning



Safer Streets

Growing Economy

Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

DPSSStat

Neighborhood Cleaning (by Neighborhood)

Year to Date

	Number of Sites	Acres	# of Visits	Visits Required ..	% Completed
EVANSTON	13	0.8	29	33	87.9%
SPRING GROVE VILLAGE	8	0.5	16	22	72.7%
CLIFTON	7	0.7	10	16	62.5%
HARTWELL	17	3.1	30	55	54.5%
WALNUT HILLS	34	4.2	42	93	45.2%
WINTON HILLS	10	1.8	15	34	44.1%
COLLEGE HILL	11	0.5	15	40	37.5%
NORTHSIDE	49	3.5	36	96	37.5%
CAMP WASHINGTON	19	0.9	20	57	35.1%
WESTWOOD	43	1.9	35	100	35.0%
EAST WALNUT HILLS	7	0.8	7	22	31.8%
ROSELAWN	15	0.6	12	39	30.8%
EAST WESTWOOD	8	0.9	8	29	27.6%
CARTHAGE	16	3.1	5	21	23.8%
KENNEDY HEIGHTS	6	0.2	5	21	23.8%
MADISONVILLE	35	4.8	23	98	23.5%
CORRYVILLE	5	0.6	3	16	18.8%
PLEASANT RIDGE	6	0.2	3	16	18.8%
CUF	37	4.1	15	89	16.9%
SOUTH CUMMINSVILLE	9	0.6	6	39	15.4%
LINWOOD	49	14.5	54	359	15.0%
SEDAMSVILLE	21	2.2	9	64	14.1%
RIVERSIDE	44	7.3	26	188	13.8%
MOUNT AIRY	10	1.0	6	46	13.0%
MOUNT WASHINGTON	11	0.3	4	31	12.9%

OAKLEY	24	1.4	11	94	11.7%
LOWER PRICE HILL	27	2.3	9	81	11.1%
WEST END	53	7.3	23	221	10.4%
UNIVERSITY HEIGHTS	4	0.2	1	10	10.0%
SAYLER PARK	29	4.0	6	77	7.8%
MOUNT LOOKOUT	11	0.5	2	31	6.5%
AVONDALE	4	0.1	1	17	5.9%
BOND HILL	22	2.7	6	106	5.7%
HYDE PARK	21	2.2	3	64	4.7%
QUEENSGATE	23	5.8	16	346	4.6%
MOUNT AUBURN	35	2.3	2	59	3.4%
OTR	66	5.1	3	96	3.1%
PADDOCK HILLS	9	1.8	2	68	2.9%
NORTH FAIRMOUNT	13	0.7	1	37	2.7%
COLUMBIA TUSCULUM	13	3.1	1	39	2.6%
EAST END	30	5.2	2	78	2.6%
WEST PRICE HILL	26	3.1	2	82	2.4%
EAST PRICE HILL	30	1.6	1	102	1.0%
CALIFORNIA	1	0.1	0	1	0.0%
CENTRAL BUSINESS DIST..	32	7.3	0	50	0.0%
MILLVALE	1	0.1	0	2	0.0%
MOUNT ADAMS	16	2.4	0	43	0.0%
NORTH AVONDALE	2	0.2	0	4	0.0%
PENDLETON	15	1.1	0	35	0.0%
SOUTH FAIRMOUNT	11	4.0	0	62	0.0%
Grand Total	1,008	123.5	526	3,429	15.3%



Greenspace and Neighborhood Cleaning

Safer Streets

Growing Economy

Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

	June		July		August		September		October		November		December		January		February		March	
	1 to 15	16 to 30	1 to 15	16 to 31	1 to 15	16 to 31	1 to 15	16 to 30	1 to 15	16 to 31	1 to 15	16 to 30	1 to 15	16 to 31	1 to 15	16 to 31	1 to 15	16 to 28	1 to 15	16 to 31
Review current DPS Greenspace Plan																				
DPS Inventory Greenspace parcels & review entity maintenance agreements (to determine responsibility for maintenance of Greenspaces around the City)																				
Review existing DPS Greenspace Maintenance Plan with DPS staff & supervisors																				
Begin implementation of DPS Greenspace Maintenance Work Plan																				
Work with CAGIS to add maintenance agreements to City Greenspace GIS layer			in progress (ongoing)																	
Reconfigure DPS greenspace lot maintenance (based on location & resources available) by week																				
Begin implementing reconfigured DPS Greenspace Maintenance Plan																				
Send email to Departments responsible for City greenspace maintenance & inventory tracking (to determine ownership of maintenance moving forward)																				
Track actual resources needed for greenspace maintenance (to determine resources actually needed)																				
Work with GIS consultant to rework & improve DPS Greenspace Maintenance Plan moving forward																				
Follow up on Department responses to email (City Departments' greenspace property inventory)																				
Obtain all City Greenspace property inventory & identify party responsible for maintenance																				
Continue adding maintenance agreements to Greenspace GIS layer			in progress (ongoing)																	
Assess Greenspace parcels DPS is responsible for maintaining (provides time for Departments to identify need based on maintenance responsibility)																				
Create new DPS(?) Greenspace workplan based on updated maintenance responsibilities																				
Implement new DPS(?) Greenspace Maintenance Plan to maximize City coverage of Greenspace areas for maintenance																				



Greenspace and Neighborhood Cleaning

Safer Streets

Growing Economy

Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

Greenspace Weekly Maintenance Plan

Update

2016 GREENSPACE PLAN (after)							
Begin Date	2016 East Greenspace Locations	2016 West Greenspace Locations	Total Hours/WK	Current Capacity	Difference	Difference/Day	# Workers Needed
March 7, 2016	Madisonville, Oakley	Queensgate, West End	769.82	510	(259.82)	(43.30)	(7)
March 14, 2016	Clifton, Columbia Pkwy	West Price Hill, Westwood	359.31	510	150.69	25.12	4
March 21, 2016	East Walnut Hills, Evanston, Linwood	Beechmont Levee , Columbia-Tusculum, East End	2239.2	510	(1729.20)	(288.20)	(48)
March 28, 2016	California, Mt. Washington	Northside, Spring Grove Village	192.2	510	317.80	52.97	9
April 4, 2016	Hyde Park, Mt. Adams, Mt. Lookout, Walnut Hills	Camp Washington, Lower Price Hill, Sedamsville	1053.39	510	(543.39)	(90.57)	(15)
April 11, 2016	Corryville, CUF, The Heights	Cumminsville, East Westwood, Millvale	217.76	510	292.24	48.71	8
April 18, 2016	Mt. Auburn	North Fairmont, South Fairmont	321.51	510	188.49	31.42	5
April 25, 2016	Bond Hill, Paddock Hills, Roselawn	Norwood Lateral	220.38	510	289.62	48.27	8
May 2, 2016	Avondale, North Avondale	Carthage, Hartwell, Winton Hills	441	510	69.00	11.50	2
May 9, 2016	CBD, OTR, Pendleton	East Price Hill	246.49	510	263.51	43.92	7
May 16, 2016	Special Projects	College Hill, Mt. Airy	79.14	510	430.86	71.81	12
May 23, 2016	Major Projects	Columbia Pkwy		510			
May 30, 2016	Mt. Adams, Walnut Hills	East Westwood, Millvale, Cumminsville	417.04	510	92.96	15.49	3
June 6, 2016	Riverside, Sayler Park	West Price Hill, Westwood	1359.44	510	(849.44)	(141.57)	(24)
June 13, 2016	Kennedy Heights, Pleasant Ridge	Northside, Spring Grove Village	140.33	510	369.67	61.61	10
June 20, 2016	Norwood Lateral	Camp Washington, Lower Price Hill, Sedamsville	384.29	510	125.71	20.95	3
June 27, 2016	Major Projects	Major Projects		510			
July 4, 2016	CBD, OTR, Pendleton	Queensgate, West End	334.62	510	175.38	29.23	5
July 11, 2016	Avondale, North Avondale	Carthage, Hartwell, Winton Hills, Northside	545.61	510	(35.61)	(5.94)	(1)
July 18, 2016	Corryville, CUF, The Heights	North Fairmont, South Fairmont, 1/2 Riverside	639.02	510	(129.02)	(21.50)	(4)
July 25, 2016	Clifton, 1/2 Linwood	College Hill, Mt. Airy	530.46	510	(20.46)	(3.41)	(1)
August 1, 2016	Mt. Auburn, E. Walnut Hills, Mt. Adams	East Price Hill	679.72	510	(169.72)	(28.29)	(5)
August 8, 2016	Evanston, 1/2 Linwood, Kennedy Heights, Pleasant Ridge	1/4 Riverside	669.9	510	(159.90)	(26.65)	(4)
August 15, 2016	Columbia Tusculum, Beechmont Levee		606.58	510	(96.58)	(16.10)	(3)

2016 GREENSPACE PLAN (after)							
Begin Date	2016 East Greenspace Locations	2016 West Greenspace Locations	Total Hours/WK	Current Capacity	Difference	Difference/Day	# Workers Needed
August 22, 2016	California, Mt. Washington, Bond Hill, Paddock Hills, Col. Parkway	1/4 Riverside, Winton Hills	619.31	510	(109.31)	(18.22)	(3)
August 29, 2016	Mt. Lookout, Hyde Park, Oakley	Sedamsville	571.07	510	(61.07)	(10.18)	(2)
September 5, 2016	Major Projects	Major Projects		510			
September 12, 2016	Major Projects	North Fairmont, South Fairmont, Sayler Park	564.07	510	(54.07)	(9.01)	(2)
September 19, 2016	Roselawn, Madisonville	Spring Grove Village	456.99	510	53.01	8.84	1
September 26, 2016	Avondale, North Avondale, Hyde Park, East Walnut Hills	Carthage, Hartwell	536.78	510	(26.78)	(4.46)	(1)
October 3, 2016	Kennedy Heights, Pleasant Ridge, East End	Norwood Lateral, East Price Hill	604.43	510	(94.43)	(15.74)	(3)
October 10, 2016	CBD, OTR, Pendleton, 1/2 Columbia Tusculum	Queensgate, West End, Lower Price Hill	658.72	510	(148.72)	(24.79)	(4)
October 17, 2016	California, Mt. Washington, 1/2 Linwood	College Hill, Mt. Airy, West End	682.7	510	(172.70)	(28.78)	(5)
October 24, 2016	Madisonville, Oakley	W. Price Hill	703.4	510	(193.40)	(32.23)	(5)
October 31, 2016	Mt. Auburn, 1/2 East End, Evanston	Westwood, So. Cumminsville, E. Westwood, Millvale, Mt. Airy	633.19	510	(123.19)	(20.53)	(3)
November 7, 2016		Riverside, Sayler Park	626.09	510	(116.09)	(19.35)	(3)
November 14, 2016	1/2 Linwood	Camp Washington, Sedamsville	652.94	510	(142.94)	(23.82)	(4)
November 21, 2016	Mt. Adams, Walnut Hills, Hyde Park, Mt. Lookout		669.9	510	(159.90)	(26.65)	(4)
November 28, 2016	Corryville, The Heights, CUF, Bond Hill, Paddock Hills, Roselawn	Sayler Park	761.45	510	(251.45)	(41.91)	(7)
December 5, 2016	Clifton, 1/2 Columbia Tusculum, 1/2 East End, Beechmont Levee		599.04	510	(89.04)	(14.84)	(2)



Greenspace and Neighborhood Cleaning

Safer Streets

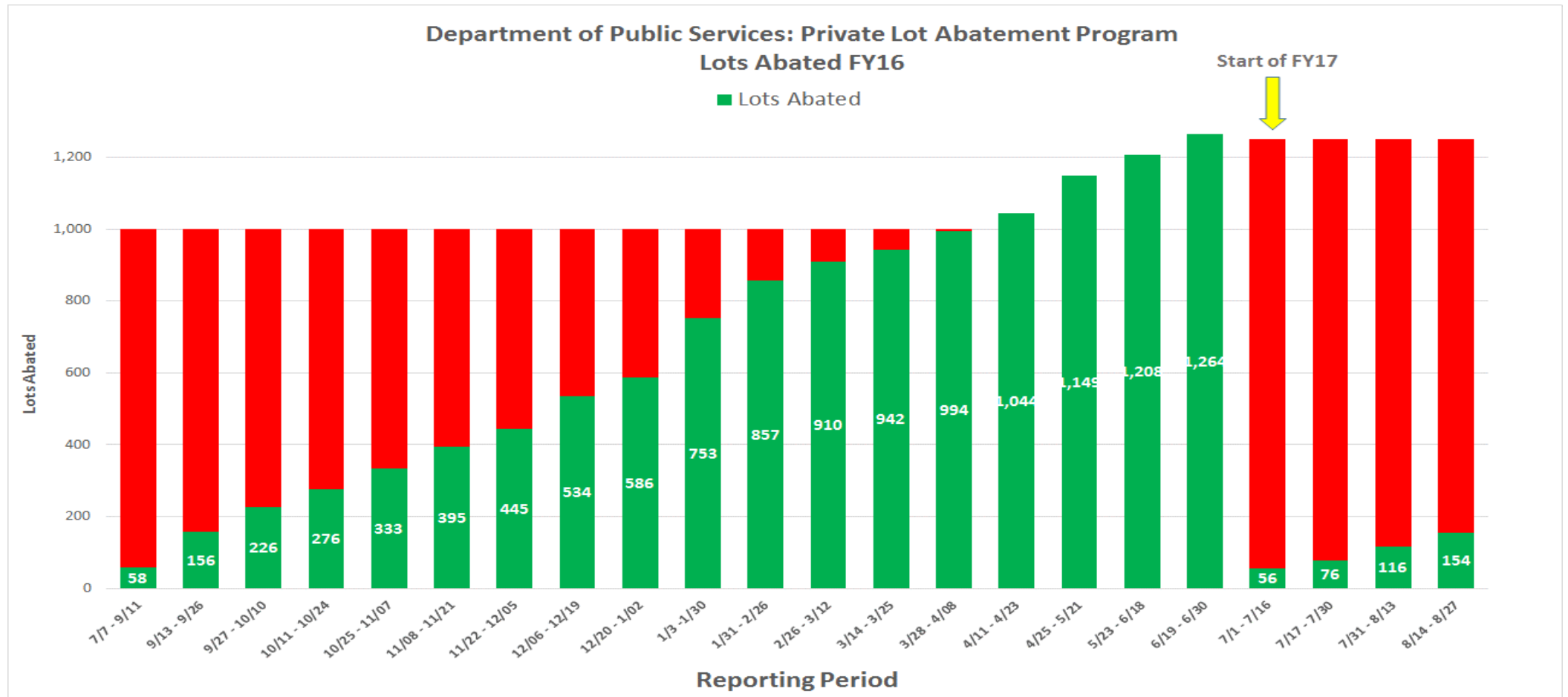
Growing Economy

Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

DPSSStat



Private Lot Abatement Program

Safer Streets

Growing Economy

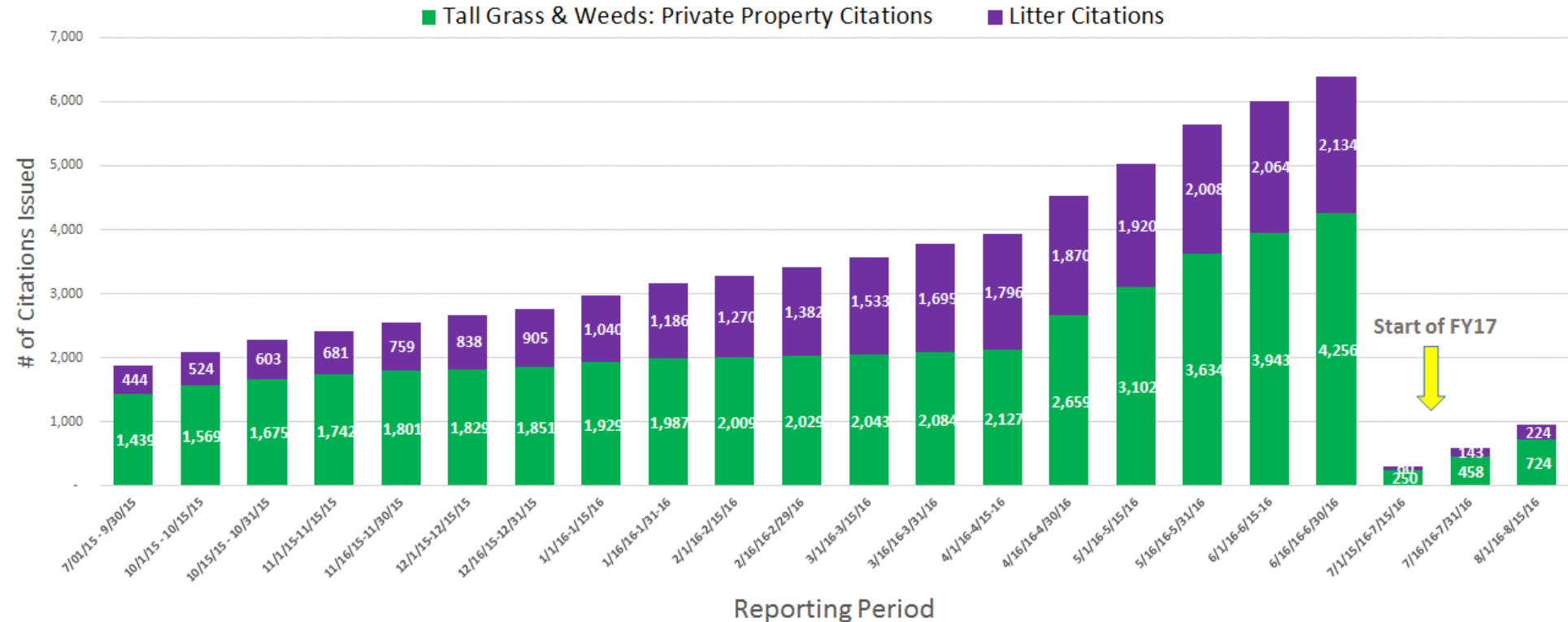
Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

DPSSStat

Department of Public Services: Code Enforcement FY2016 Private Lot Abatement Program: Total Citations Issued



Objective: Private Lot Abatement Program

Safer Streets

Growing Economy

Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

DPSSStat

Private Lot Abatement Program

FY2017 Revenue

FY 2017 PLAP Revenue Collection By Category & Month						
	Lot Abatement Fines (#8413)	Service Fees (#8784)	Assessments (#8916)	Total (per month)	YTD Total	Prior YTD Total (FY16)
July	\$75,095.43	\$602.27	\$0.00	\$75,698	\$75,698	\$49,257
August				\$0	\$75,698	\$114,764
September				\$0	\$75,698	\$166,528
October				\$0	\$75,698	\$209,396
November				\$0	\$75,698	\$252,595
December				\$0	\$75,698	\$304,237
January				\$0	\$75,698	\$342,649
February				\$0	\$75,698	\$396,347
March				\$0	\$75,698	\$451,666
April				\$0	\$75,698	\$510,020
May				\$0	\$75,698	\$579,650
June				\$0	\$75,698	\$698,751

FY 2017 PLAP Revenue: FY17 v. FY 2016 (YTD)				
	Lot Abatement Fines (#8413)	Service Fees (#8784)	Assessments (#8916)	Total
FY 2016	\$48,984	\$274	\$0	\$49,257
FY 2017	\$75,095	\$602	\$0	\$75,698
Revenue Increase	\$26,112	\$329	\$0	\$26,440

FY 2017 PLAP: Citation Revenue vs. Revenue Goals				
Lot Abatement Fines (#8413)	Budgeted Revenue Goal	FY 2017 Revenue	FY 2017 Projection	To Reach Goal
	\$600,000	\$75,095	\$901,145	\$524,905

Objective: Private Lot Abatement Program



Safer Streets

Growing Economy

Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

DPSSStat

PLAP-related Collections Efforts

	FY 2015	FY2016	Jan	Feb	Mar	Apr	May	Jun	Jul
Law Collections-PLAP Fines, CMC 714 and 731									
Avg. age of fines at time of referral to law	112	46	153	182	124	43	42	47	46
# citations referred to Law for collection	6,366	603	864	249	924	194	852	798	603
\$ citations referred to Law for collection	\$10,009,620	\$1,171,342	\$1,307,608	\$429,838	\$1,657,231	\$307,129	\$1,864,975	\$1,301,431	\$1,171,342
# citations collected by Law	328	52	11	23	48	34	41	60	52
\$ citations collected by Law	\$140,883.00	\$15,582.00	\$5,148.00	\$10,524.00	\$18,575.00	\$19,770.00	\$22,555.00	\$29,353.00	\$15,582
Avg days between Law referral and payment (all payments)	515	361	533	688	644	448	344	410	361
Avg days between offense date and payment (all payments)	674	482	660	855	780	608	503	598	482
# referred to Outside Collection Firms	2,244	1,141		325	127	122	252	956	1,141
\$ referred to Outside Collection Firms	\$2,603,021.00	\$1,500,339.00		\$245,156.00	\$220,238.00	\$206,988.00	\$326,669.00	\$1,306,080.00	\$1,500,339
Avg age (days) once referred to Outside Collection Firms	446	432		633	249	275	491	411	432
# total outstanding that has not been referred to Outside Collection Firms	4,372	569	657	110	670	138	735	713	569
\$ total outstanding that has not been referred to Outside Collection Firms	\$6,617,715.00	\$1,083,780.00	\$972,471.00	\$134,800.00	\$1,130,423.00	\$178,404.00	\$1,528,050.00	\$1,121,338.00	\$1,083,780
\$ referred to Outside Collection Firms	\$2,603,021.00	\$1,500,339.00		\$245,156.00	\$220,238.00	\$206,988.00	\$326,669.00	\$1,306,080.00	\$1,500,339
\$ Received from Outside Collection Firms (total minus their % charge)	\$221,930.00	\$21,025.00	\$18,821.00	\$21,198.00	\$21,311.00	\$11,379.00	\$17,528.00	\$25,702.00	\$21,025



Private Lot Abatement Program

Safer Streets

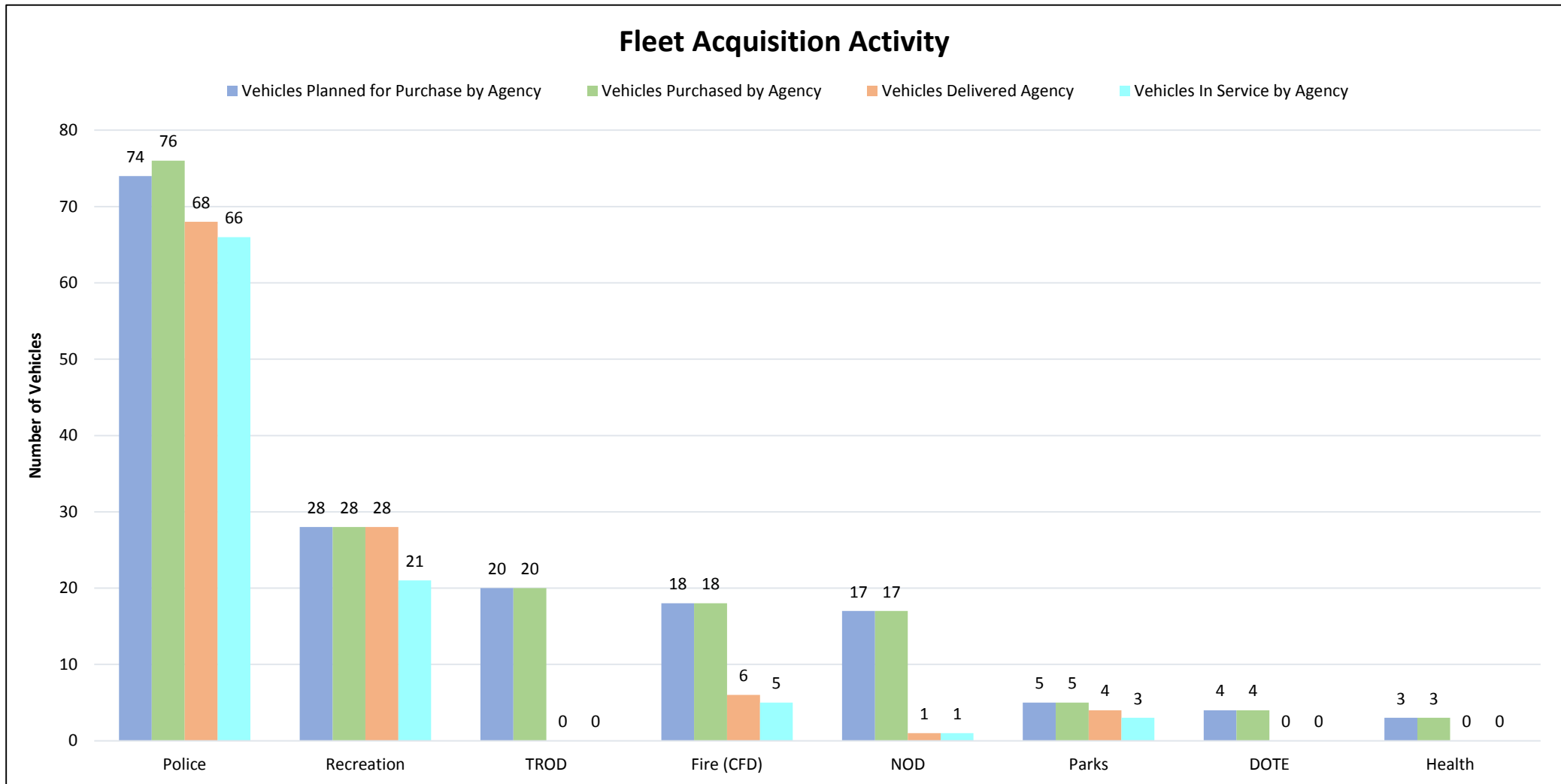
Growing Economy

Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

DPSSStat



Fleet Procurement

Safer Streets

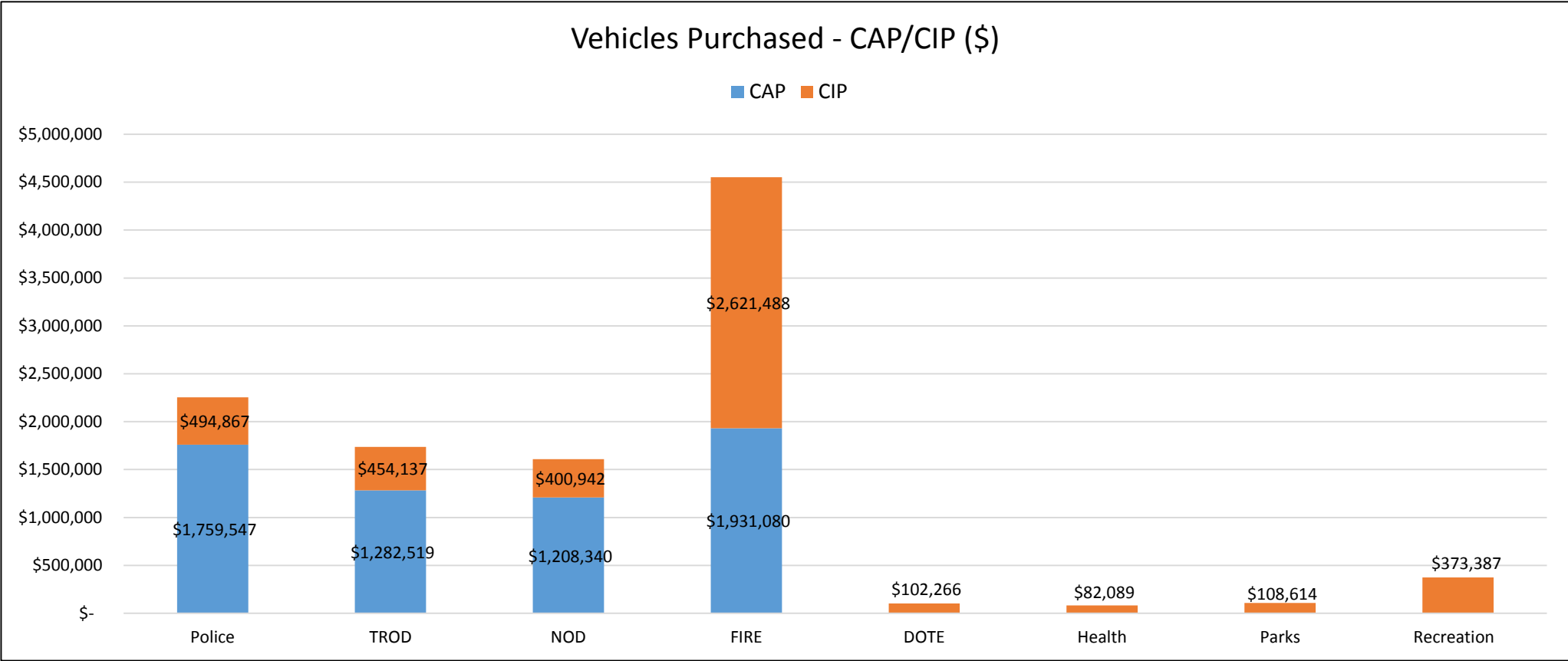
Growing Economy

Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

Objective: Fleet Procurement



Fleet Procurement

Safer Streets

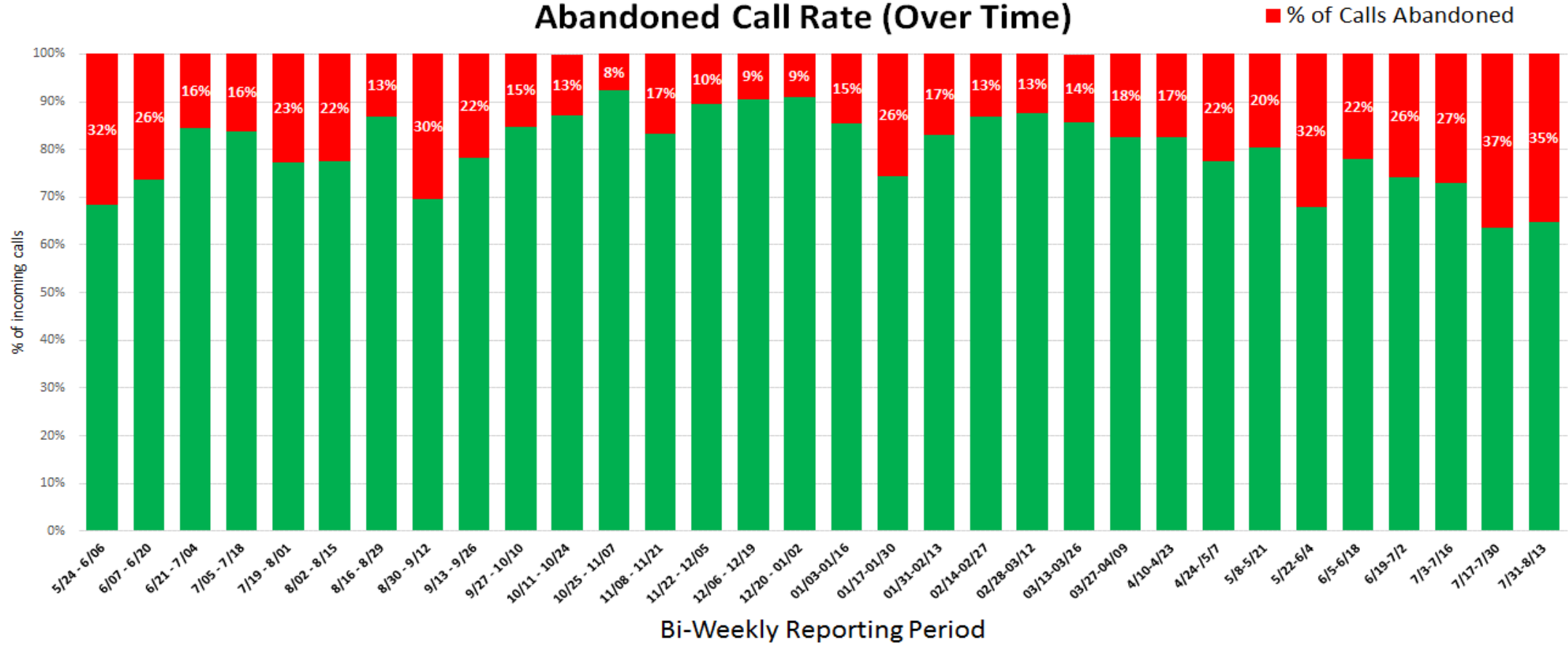
Growing Economy

Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

Department of Public Services: Customer Call Center Abandoned Call Rate (Over Time)



Customer Call Center

Safer Streets

Growing Economy

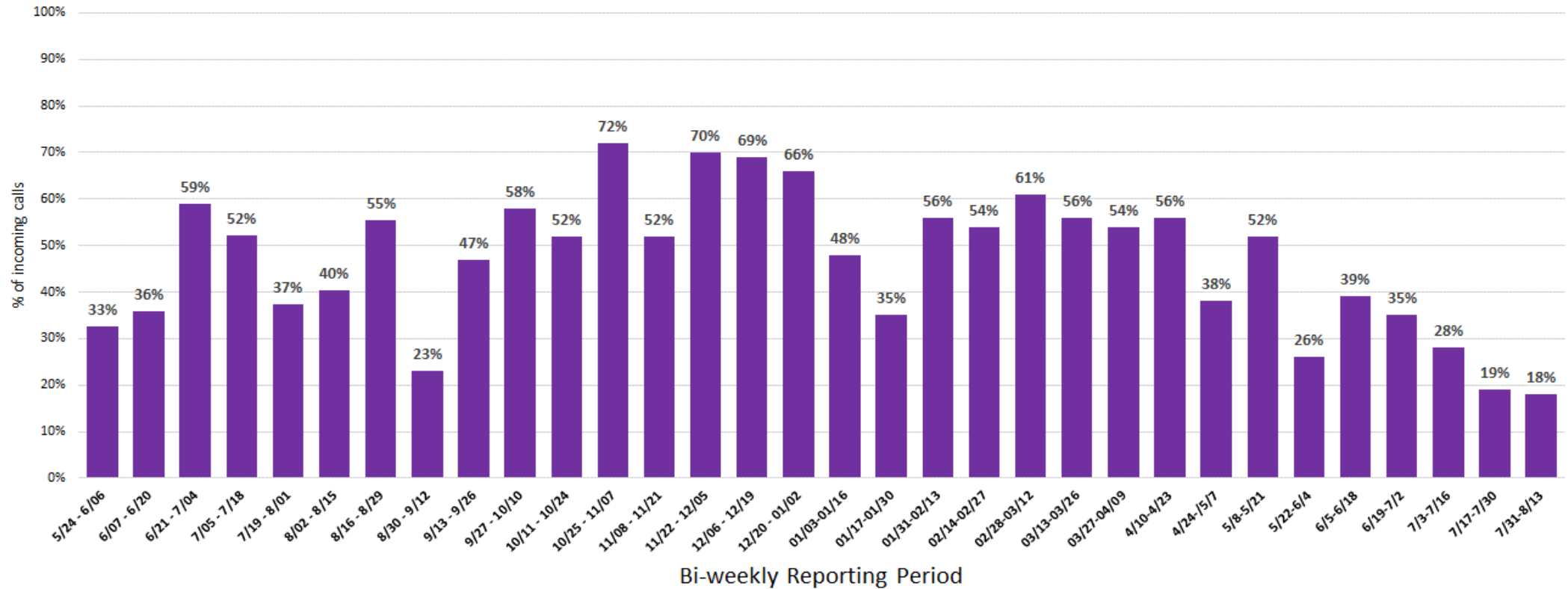
Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

DPSSStat

Department of Public Services: Customer Call Center % of All Calls Answered in 90 Seconds or Less



Customer Call Center

Safer Streets

Growing Economy

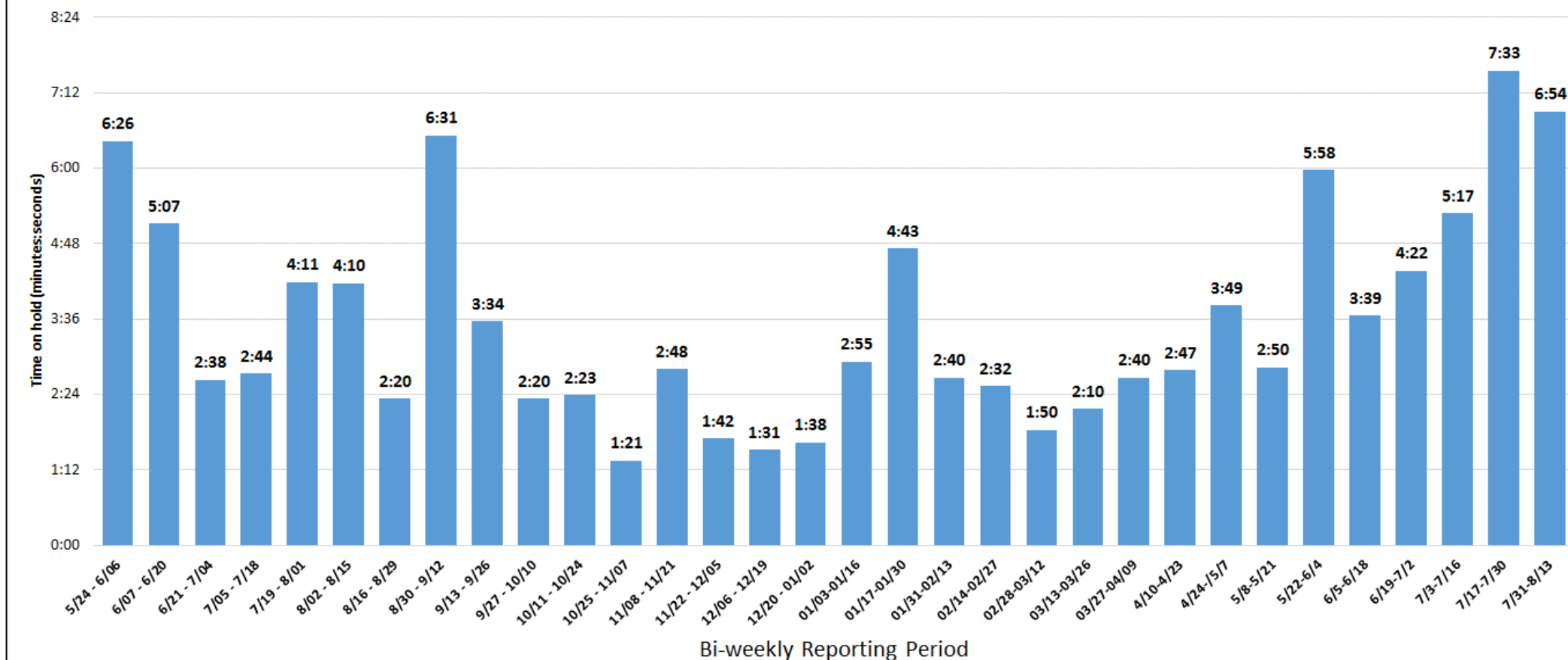
Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

DPSSStat

Department of Public Services: Customer Call Center Average Time Customers Spend on Hold



Customer Call Center

Safer Streets

Growing Economy

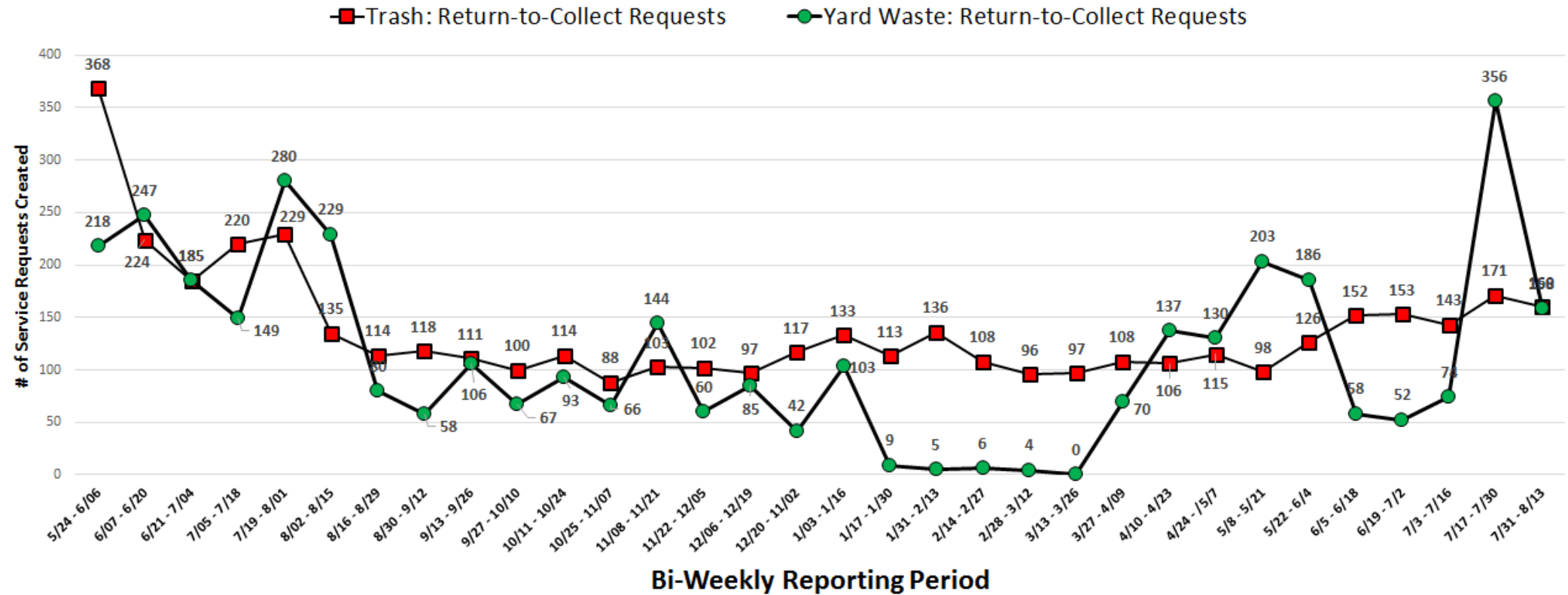
Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

DPSSStat

Department of Public Services: Neighborhood Operations Division Volume of "Return-to-Collect" Customer Requests Over Time



Customer Call Center

Safer Streets

Growing Economy

Thriving & Healthy
Neighborhoods

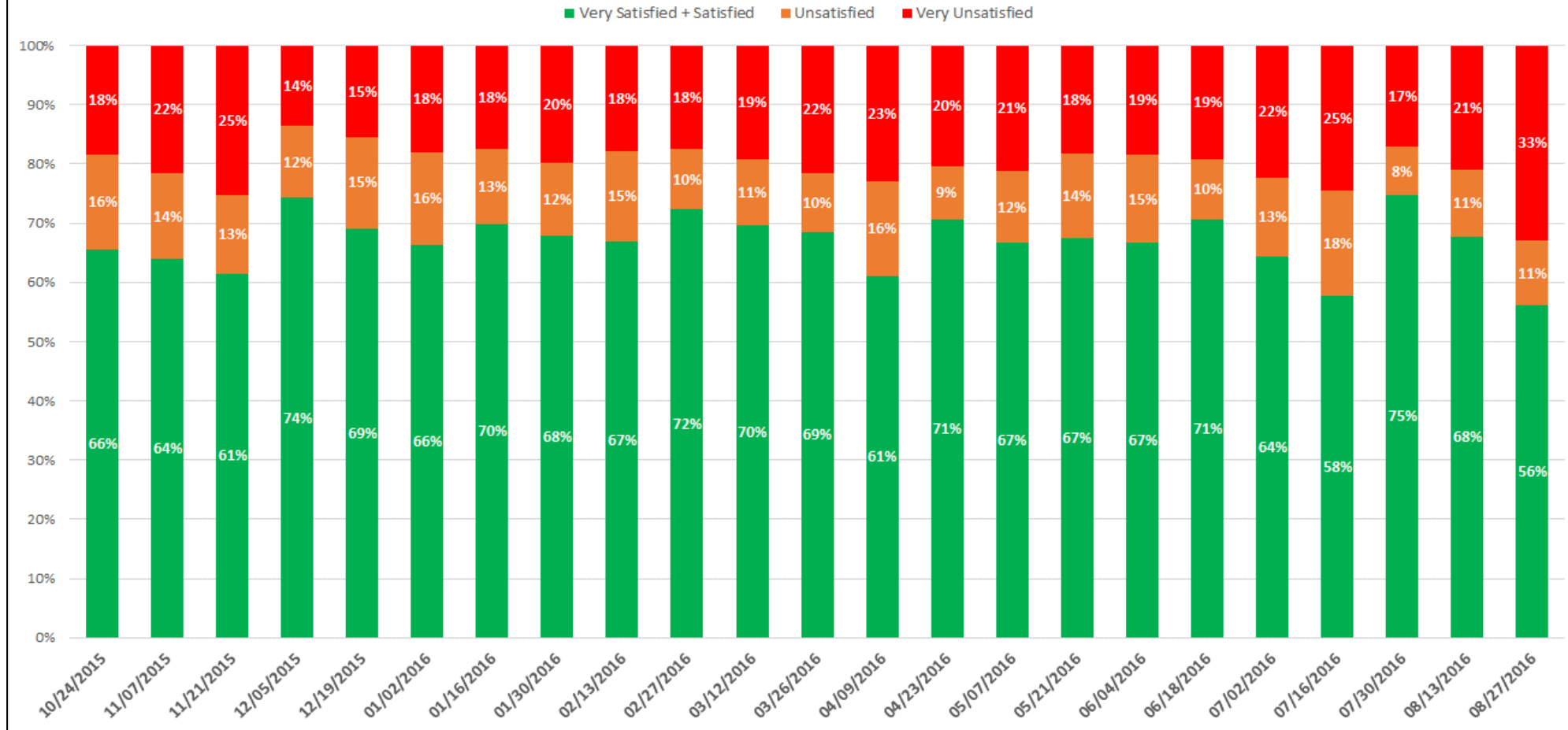
Innovative
Government

Fiscal Sustainability &
Strategic Investment

DPSSStat

18

Department of Public Services: Overall Customer Satisfaction



Private Lot Abatement Program

Safer Streets

Growing Economy

Thriving & Healthy
Neighborhoods

Innovative
Government

Fiscal Sustainability &
Strategic Investment

DPSSStat

TENETS

Accurate & timely intelligence shared by all

Effective tactics and strategies

Rapid deployment of resources

Relentless follow-up and assessment